

## BOOKING POLICY

- Any booking of guided tours by Les Petits Voyages d'Azur must be paid at least 30 days before the service. Payment is in euros. Any extra fee for a payment in another currency will apply to the client.
- As part of a private guided tour, the client chooses with Les petits voyages d'Azur a schedule, a date and a duration of service. The itinerary and theme of the visit will be planned in advance.
- Meal of the guide will be paid by the client (if the guides stay with clients)
- If the guide needs to use her own car for the meeting point outside of Saint Tropez, extra charges apply
- In any case of delay or extra hour, extra charges will apply on the final invoice
- Tours can be cancelled the very same day with no charge :
  - If the guide considers the weather is not good for a tour (heavy rain or strong wind)
  - If the cruise ship cancels the stop in Saint Tropez (with an official document only) for the shore excursion
- Les Petits Voyages d'Azur work with a private and certified driver for the tours. Insurance of the driver applies during the tour.

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## CANCELLATION POLICY

Tours led by Les Petits Voyages d'Azur

- 15 days or more before the tour : Refund of 100%
- 14 days to 5 days before the tour: Refund of 50%
- 4 days before the tour or no show : No refund

Tours reserved and not led by Les Petits Voyages d'Azur  
Each activity will apply the supplier's conditions.